

Content for U.S. Benchmarking Services Website

Home Page

<p>Do you want to fix the hidden performance bottlenecks in your organization... saving you significant costs and productivity loss?</p>	<p>Are you losing your competitive edge and not sure why? Learn from the best practices in your industry... to catch up without reinventing the wheel</p>	<p>Find the areas of your organization to invest in to get the best 'bang for your buck'... solid data to validate your decisions to senior management</p>
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We can help you find the answers, and you can discover:

- Relevant accurate benchmarking – that 'compares apples with apples'
- More than just survey results – solutions that effect positive changes
- Great returns for your investment – benefits that far outweigh the cost

We offer benchmarking for various aspects of your business or organization, specific to your industry and even locality

- Sales and Marketing
- Technology
- Human Resources
- Finance and Accounting
- Hospital Support Services
- Public Sector

Find out more about how we can help you identify your performance gaps and step-up your productivity with Specific Solutions for your needs.

Hospital Support Services Benchmarking

It could be a real eye-opener... finding those hidden gems... effective practices that could save you costs or release big productivity gains – satisfying management and stakeholders

Identify performance gaps and boost your cost-effectiveness

Great performance improvements have been discovered from previous benchmarking studies such as centralized vehicle booking, better use of contractors, reduced orderly turnover through training programs, and many more...

Get specific figures based on first-hand industry data, closest to your size and locality

We give you the value of first-hand industry data direct from partner organizations, not just publicly available figures used by other benchmarking companies. We drill down to specific performance indicators like... linen and laundry cost per kg of laundry, maintenance hours required weekly per 100m² of buildings, total Inventory Management FTEs as a percentage of total Support Services FTEs, and many more.

A customized performance report – giving you tools to effect positive changes in your organization

Your report will include:

- Performance comparisons between your company and the industry
- Identification of possible areas for improvement
- Advice on how to make positive changes in your hospital support services

Find out more about benefits, measures, success stories, costs, and how to participate by clicking on the menu on the left, or [sign up](#) to participate now...

Key benefits

Benchmarking will provide your organization with:

- Better problem-solving and awareness of change and improvements
- New innovative ideas and practices
- An understanding of your industry and challenges that similar organizations face
- Assessment against your industry's key performance indicators
- Improved strategy-making processes

Some key discoveries from previous benchmarking studies

Here is a sample of best practices that emerged from previous studies:

- Reduced costs from using centralized vehicle booking
- Identification of cleaning audit software to manage domestic cleaning services
- Foresight of risks and response before problems arise by planning around local trends
- Reduced orderly turnover by offering effective training programs and qualifications
- Increased cost-efficiency by finding where best to use in-house staff versus outsourcing to contractors

Find out more detail on [Performance Measures](#)